

Case Profile AEC Sector

Mott MacDonald
Enterprise Client



Enterprise Client using 4Projects on hundreds of projects world wide



Contract Information

Start	March 2003
Value	Various
Duration	Ongoing

Collaboration Statistics

Total Uploads	277,930
Total Downloads	819,369
Organisations	1,458
Users	11,114
Drawings	45,150
Documents	156,829
Photos	15,774
Discussions	26,990
Markups	951
Binders	362
Statistics Date	March 2008

Project Details:

Mott MacDonald are a world-class consultancy, delivering solutions that add value to many areas of everyday life - from transport, energy, building, water and the environment to health and education, industry and communications. With a turnover of \$1 billion, the company's 10,000 staff work in over 100 countries.

Around the world, Mott MacDonald serve national and local governments, health and education authorities, transport operators, industry, utilities, developers, contractors, commercial companies, banks, funding agencies and non-governmental organisations.



Mott MacDonald believe passionately in the benefits of collaboration - for their customers, their partners, and themselves. In more and more areas of their business, the company are working in totally integrated, co-located teams with their customers and partners in both public and private sectors.

As a global company, it is essential that the organisation shares data, information and knowledge quickly and effectively with clients and partners in many different geographical locations. The established communication methods such as email and fax no longer provided adequate project control, and Mott MacDonald now needed a new way of managing our project knowledge.

Extranet Details:

The benefits that the 4Projects® online collaboration solution brought are improved communication, reduced project administration, increased productivity and efficiency, better performance and continued customer satisfaction.

This all serves to strengthen Mott MacDonald's multi-discipline inter-office approach to supporting major projects. The utilisation of the extranet surpassed all expectations, allowing the company to provide significant added value

to their clients and partners by helping them manage their projects and helping staff manage internal projects.

The extranet provides Mott MacDonald with a controlled environment for information management and is an effective multi-organisation tool to support their commitment to collaboration. The latest information is available to the project teams 24 hours a day 7 days a week from anywhere in the world. From

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a leading software company delivering global Software as a Service collaboration solutions



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a user or a project administrator's perspective it is easy to use and therefore the time taken to train people is minimal. Importantly, the system is scalable and configurable to meet the needs of the individual project – small or large or huge.



Mott Macdonald have developed protocols which align their quality system to the online tools embedded in the extranet. They continue to develop a support community or network of champions within each business stream who provide first line support to local project managers, offer guidance to specific industry requirements, conduct training and assist in site maintenance.

The company maintains strong communication links to the projects and information from post project interviews, user surveys and intranet discussion groups has helped shape the implementation philosophy. This continually improves the service, and with every major

project they implement, they incorporate learning on how best to address future issues for the benefit of the teams involved.

The use of the online solution is effectively doubling each year, both in terms of the number of projects managed online and the number of users who are involved.

To date, the extranet has been used on over 1,000 projects involving almost 10,000 users within and external to Mott MacDonald. More than 250,000 separate documents have been uploaded into 4Projects®, and downloaded on over 750,000 occasions.

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