







Ministry of Justice: National Offender Management Service (NOMS)

NOMS is an executive agency of the Ministry of Justice, bringing together the headquarters of the Probation Service and HM Prison Service to enable effective delivery of services. Prison and probation services ensure the sentences of the courts are properly carried out and work with offenders to tackle the causes of their offending behaviour.

They are responsible for the majority of courts and prisons across England and Wales and have been working with 4Projects since 2005 on many of their new development and refurbishment projects.

They decided to use 4Projects collaboration solution for two main reasons; to create a web hosted archive for All English and Welsh courts, prisons documentation and information ensuring that they have an easy to access standards library. Secondly, to create a collaborative web hosted environment enabling custodial property teams and Strategic Alliance Partners to access and manage project data.

The live extranet acts as a "standards" area which is used to manage any documentation used across the whole of the prison service (e.g. locking security protocols, typical cell layouts, standard kitchens etc.) which can be accessed for everything from refurbishment to offender management and riot control.

Contract information

Start	Nov 2005
Duration	Ongoing
Collaboration Statistics	
Total uploads	
(excl. Initial Import)	290,000
Total downloads	1,680,000
Organisations	631
Users	5350
Document/Drawings	1,300,000
Initial data import	N/A
Statistics date	Aug 2010

